

How does The Leadership Circle Profile compare to other 360 assessments?



This short write-up describes how The Leadership Circle Profile (TLCP) compares to other 360 assessment tools. Obviously, there is a plethora of leadership instruments from which to choose, and a comparison to all would be impossible. Most of the big 360 instruments (Benchmarks, Lominger, Profiler, Zenger-Folkman, to name a few) are all quite similar. Thus, this write-up will say how TLCP distinguishes itself from this genre of 360 tool and will not try to compare to each in detail.

Most 360 tools, like those mentioned above, measure a battery of key competencies. These competencies are well researched and shown to be correlated to business performance. The key competencies measured by these 360's are all quite similar. In fact, for the most part, each of these tools are so similar they could be considered to be interchangeable. TLCP does not attempt to distinguish itself by having a more robust set of key competencies. It measures a list of leadership competencies that is similar to the one's most of the good 360 tools measure.

All good 360 tools use normative comparisons, but do not percentile scores. The other tools generally compare to the mean and may report a standard deviation. This gives the manager some sense of how they compare. TLC uses percentile scores because they facilitate a more accurate interpretation of the true meaning in the data—that often gets lost when the manager is two tenths below a normative average of 4.25. In this case, the manager is likely to conclude he/she is doing OK. A percentile score of 39% (in this example) is simply a stronger and clearer message about the meaning of the data.

None of the 360 tools are built around a developmental framework. They are behaviorally based and simply provide feedback on behavior. TLCP is theoretically dense and integrates many of the best frameworks from leadership, psychological, and spiritual development. It represents the first comprehensive and unifying theory of leadership development that exists in the field. TLCP can therefore meet the client on multiple layers of depth and allows the coach/consultant to draw on a multitude of frameworks to facilitate a breakthrough.

Most of the 360 instruments report results in a list (competencies arranged vertically down the page with bar charts to show the scores). There is no attempt to organize this information so as to distill the patterns in the data. TLCP arranges the data in a circle (within a circle). The circle itself is an elegant integration of all the theory mentioned above. So, the organization of the data displays the data in the context of powerful developmental frameworks. Furthermore, the circle arranges data in a way that visually represents the underlying correlation matrix. This means that all the relevant interrelationships between dimensions is visually displayed. When all of this is combined with percentile scores, the presentation of data immediately identifies the critical patterns in the data and naturally leads toward the key issues. Most 360's present pages and pages of question level detail so that, if the coach and the client know how to wade through all this information, they might be able to ferret out the pattern in the—see through it for the key issues. TLCP does all this much more elegantly and without all the



detail data. The net result is that the client walks into the coaching session focused on the very conversation that leads to breakthrough.

TLCP is designed to measure both behavior and thinking. In addition to measuring key competencies it measures underlying beliefs and assumptions—the habits of thought that run much of our behavior. In this way, it naturally leads to insight into the underlying emotional/cognitive process that runs patterns of behavior. When the client can get insight into this, they are in a much higher leverage place to make transformative change.

TLCP is the only 360 that measure both Creative (key) Competencies and Reactive Tendencies. In this way, it give the client far greater insight into how they are thinking and what they are doing that limits the full deployment of creative competencies. Everything mentioned above is unique to TLCP. The other big 360's are of a previous generation—good in their time, but TLCP sets a new standard. It is next generation leadership transformation technology. It is so much in a class by itself that most of our clients tell us not to refer to it as a 360 tool. It simply is so much more, (than the other big 360's) that we simply refer to it as a leadership transformation instrument.

ADDITIONAL INFORMATION

The additional information is a series of excerpts from “The Leadership Circle Profile: Breakthrough Leadership Assessment Technology” which was published in Industrial & Commercial Training Vol 38 No 4 2006.
See www.theleadershipcircle.com/site/main/position-papers.htm.

DESIGN CRITERIA

The Leadership Circle Profile (TLCP) makes major advances on the best 360 instruments. TLCP is designed to measure a battery of key leadership competencies. Most high quality 360 instruments have a solid research base and measure competencies shown to relate well to leadership effectiveness and to outcomes important to business. TLCP was designed to do this as well as any tool on the market. In the recent book, *Extraordinary Leaders*, Zenger and Folkman state that the research on leadership competencies can be boiled down to 16 key competencies that significantly enhance leadership effectiveness. TLCP measures a strikingly similar set of key competencies and establishes itself among the best 360 instruments available. It is the other design criteria, however, that set it apart.

The Leadership Circle Profile is designed to integrate many of the best theoretical frameworks from the Leadership, Adult Development, Psychological and Spiritual bodies of knowledge. Few, if any, 360 tools have a theoretical framework to complement their research base. TLCP has a rich and integrated theory base. This allows practitioners to use multiple frameworks that help the client connect the



data to deeper insight.

The Leadership Circle Profile is designed to measure behavior and assumptions simultaneously. In this way, it connects patterns of leadership behavior with habits of thoughts. TLCP measures inner assumptions, well researched by cognitive psychologists (Burns, Ellis), that are giving rise to high and low 360 results. In this way, TLCP helps the client get beneath the behavior to the automatic thought processes that underlie behavior. It facilitates far deeper insight, and as a result, more possibility for transformation.

The Leadership Circle Profile is also designed to measure stages of adult development. Koleburg, Kegan, Gilligan, Cook-Grueter, Hall, Beck, Wilber and others have shown that adults can evolve into more complex “operating systems” through which they think and act. With greater complexity comes greater capacity. TLCP is designed to measure thinking and behavior at multiple stages of development. In so doing, TLCP becomes a platform for transformation.

The Leadership Circle Profile integrates all of the above in such a way that the consultant/coach and client can immediately see the significant patterns in the data. Data is visually displayed so that the client is naturally drawn toward the most important issues. Most 360 tools display data as sequential list of competencies. TLCP organizes information in a high impact way so that the client immediately begins to inquire into the interrelationships between behaviors.

VISUAL INTEGRATION

TLCP is also unique in that it reports and displays results in percentile scores compared to an ever-growing norm base of managers. This allows for much more accurate interpretation of the meaning of the data than does presenting raw scores. For example: A manager may receive a score of 4.0 for Relating and, if there were a 360 that measured controlling, a 3.0 for Controlling (on a 5 point scale). This manager is likely to conclude, “Well, I received a 4 on Relating and a 3 on Controlling. That looks pretty good to me. Relating is a full point higher than controlling so I must be doing okay.” These are the conclusions that most managers walk away from when they get 360 results typically reported on a 5.0 scale. Once this data is converted to percentile scores however, the manager will discover that his/her 4.0 score on Relating is about the 45th percentile, and his/her 3.0 score for controlling is about the 75th percentile. Now the manager is looking at data that tells a very different story—a more accurate story.

Added to this, TLCP then draws a relationship between those two dimensions in opposite quadrants, so the natural conclusion from the data is that my high Controlling scores are interrupting my ability to develop people and create teams. That’s a very different starting place for a developmental conversation with the



manager. Our experience suggests that he/she immediately begins to explore that relationship and to ask questions that are simply not asked using other 360 tools.

Furthermore, because TLCP links behavior to habits of thought, it provides the coach/consultant a window of opportunity to shift the conversation to the level of thinking or assumptions that are underlying the moments when a manager moves to control, when he/she could allow the group to make its own decisions. Underneath that momentary behavior is often some form of inner conversation that has the manager linking this moment with future success and self-worth. Therefore, he/she is feeling at risk personally. When Controlling managers feel at risk, their automatic default behavior is to control, even at the expense of the long-term development of trust, teamwork, and relationships in the organization. TLCP surfaces the habits of thought that result in habits of behavior and, thereby, creates opportunities for breakthroughs.

PUTTING IT ALL TOGETHER

In summary, The Leadership Circle Profile is the first 360 degree assessment instrument to measure a full array of Key Creative leadership competencies, while simultaneously measuring competing Reactive tendencies. It is the first 360 of its type that measures management behavior at different developmental levels, and shows the relationship between these levels. It is the first competency-based 360 that also measures the cognitive assumptions that drive behavior. It does all this with strong correlation to real world results within a theoretical framework that supports the natural direction of development. TLCP is the first competency 360 that displays results in a way that shows the integration of all of this information. This makes TLCP a platform for transformation. Immediately, it takes consulting-client conversations deeper than is accessible using other tools. It allows for action plans that are both behavioral and self-awareness oriented. In short, The Leadership Circle Profile facilitates more rapid progress into breakthrough insights, new behavior, and greater levels of effectiveness.

